WYLD Office Report
WYLD Network Annual Meeting, June 7-8, 2018
Central Wyoming College

The WYLD Office has been busy since the last annual meeting. As promised, we migrated to hosted servers with SirsiDynix for our ILS in early December 2017. While there were a few small disruptions, overall we were very pleased with the migration process and have been happy with not having to manage hardware, upgrades, patches, and security issues. We worked hard to remedy the few unforeseen consequences, such as proxy server complications and Marc used superhuman powers to re-work our methods of passing ILL transactions to the VDX service. In a short period of time we were able to address all the remaining issues with the migration and be back up to full speed by early January.

While the SaaS migration was our primary focus last year, it was by no means our only project. We transitioned to a vendor standard solution for text messaging notices (are you doing SMS by the way?), implemented Syndetics Unbound Readers Advisory in the Enterprise catalog statewide, upgraded our ezproxy server to version 6.2.2 and installed security certificates for ezproxy and GoWYLD to support vendors' migration to HTTPS.

I am also pleased to report, as part of our SaaS agreement with SirsiDynix, our change in licensing for unlimited SIP2 has saved more than one library from paying additional charges for new or existing SIP2 licensing costs.

We also managed a few site visits throughout the year. While attending WLA, I was able to spend a half day with Sheridan VA, Bobbi visited Sweetwater County Libraries for cataloging training in the fall, and Katie conducted an inaugural Analytics training at Laramie County Library earlier this spring.

Special projects included assisting a library with the setup for Edelweiss reporting, integrating Hoopla into a library's Enterprise catalog, and assisting a library with the migration of patron and item data for branch library closures.

In Progress   *(make sure you are subscribed to WYLDNEWS to keep up to date!)*

BLUEcloud Visibility is a Linked Data project that makes the WYLD library holdings retrievable by search engines. Our first data extract was done in April 2018 and we are already finding results in Google and Bing searches. The latest enhancements to this project include the harvest of information about digital content, so we are expecting to find links to ebooks and digital audio in search results soon. The initial rollout of this service was for approximately 13 libraries.

OCLC Holdings Reclamation – later this year we will complete a data reclamation project with OCLC. Over the years, the WYLD consortia's holdings information has become less accurate as processes to track deleted items have changed. We are coordinating this project with the

University of Wyoming as well and expect to have completed the initial data refresh by early fall 2018. We have worked on an updated process with OCLC to improve the tracking of additions and deletions going forward to maintain as much data accuracy as possible.

SIP2 authentication for RB Digital – We are working with Recorded Books to improve our authentication process for patrons using RBdigital. We are hoping to make this change by the end of July. Once we change to SIP2 for authentication, users will have a more seamless experience in the online catalog (using eResource Central).

BC Mobile – Progress on BLUECloud Mobile has not been as quick as we would like. We requested that multiple templates be set up so that each of our libraries could have some localized branding. As of the date of this report, we do not have access to the templates to test for release.

Looking Ahead

Symphony Upgrade   We plan on a Symphony upgrade to 3.5.3 over the 8th of July, 2018. This upgrade includes a much anticipated feature where we will be able to work with libraries to group item type policies together so that a single circ rule can be applied to multiple item types. In other words, if your library would like to limit a patron to 10 AV type items, instead of 10 of each, we will be able to do that after this upgrade. We will also be able to group circ map entries together, which will improve readability and troubleshooting for circulation questions. The immediate impact on staff will be accepting the WorkFlows update on first login after the upgrade is complete.

Enterprise Upgrade   We are watching the SirsiDynix Product Roadmap carefully to monitor the progress of the Enterprise release that will support responsive design. Currently that release is scheduled for the 4th Quarter of 2018. I was able to discuss the release schedule with the product manager at COSUGI in Atlanta and he felt that it might come out a bit sooner than Q4, but we will just have to be patient!

Support for HTTPS   Later this year we will be working with SirsiDynix SaaS support to migrate Enterprise to HTTPS to be more compliant with current security standards. This change will require an update to our catalog URL, but we will work with SirsiDynix to provide redirects to minimize any problems.

Password Change Project   It's that time again (already). Beginning in July 2018, we will start working with libraries to update Workflows passwords for staff accounts. This practice was a recommendation of the Ad Hoc Patron Security Committee. We expect this to be an annual project.

BLUEcloud Analytics (BCA)   Analytics is in general release to all libraries. Katie has recorded webinars and created a user manual, and an Analytics checklist for assistance with this service. More information about BCA is available at http://library.wyo.gov/wyld/support/services/analytics

We are providing training on BCA at WYLD Annual, and will be working on a schedule for site visits this summer. Katie will also be hosting a regular webinar covering different areas of focus in BCA each month as well as being a time for libraries to call in with questions.

Director's Station will be discontinued at the end of 2018, so take advantage of these training opportunities in advance!

As always, please contact us by phone or email if you have any questions or experience any problems.

Respectfully Submitted,
Desiree Saunders, WYLD Program Manager
WYLD Network Annual Meeting
Central Wyoming College, Riverton, 2018