

WYLD Office Report: WYLD Annual Meeting, June 4, 2021

Before listing all the changes and accomplishments that the WYLD Office staff have been working through this past year, we must mention our immeasurable appreciation for all of Marc Stratton's years of service to WYLD and the State Library. Marc has been dedicated to coming up with creative solutions to problems and resolving tricky issues for decades, and we wish him much peace and relaxation in his well-deserved retirement.

As we prepare for Marc's retirement in July, we are training his replacement, Katie Rahman. We benefit greatly from Katie's 4 ½ years of experience working with the ILS and WYLD users. Many of you have worked with Katie on Analytics, Circulation, BLUEcloud Mobile, or other services. We are very fortunate to have the time for Marc and Katie to work together to make the transition as smooth as possible.

As of the date of this report, Katie's previous position of system librarian is currently open and the State Library is recruiting for a replacement.

What is new in WYLD since last year?

Have you tried our support portal?

<https://wyldlibraries.freshdesk.com/support/solutions> is ready for you and your staff to use. The knowledge base is fully searchable, although some articles require a Freshdesk login to view. Create your login or sign in at the link above. You will find all of our technotes, SirsiDynix documentation, FAQs and more in the portal. You will also be able to use the ticketing system to ask for assistance. You can still use our main support email at support@wyldnetwork.org, but you may find that the new features with Freshdesk ticketing will be very helpful.

All technotes and SirsiDynix documentation have been migrated to the FreshDesk Knowledge Base.

In WYLDcat (Enterprise) news,

*We have been testing a new '**Bento Box**' style for search results. You can see this in action on test profiles. Feedback from libraries indicated that a version that was more responsive on smaller screens would be preferable, so we have requested an update to Bento now that we are on a later version of Enterprise (5.0.2) that supports it.

*We have implemented a service called Harvest Direct which allows the direct loading of MARC records into Enterprise for electronic resources. These include Hoopla, Kanopy, and LinkedIn Learning, among others. This service replaces the need to create dummy item records in WYLD.

*We now have the ability for libraries to place a dynamic carousel of new materials or other results from searches on external websites. The item carousels are an attractive

way to drive users to your catalog and once set up, require little maintenance as opposed to the Syndetics Unbound widgets which need regular refreshing to remain up to date.

Recent updates to WYLDcat mobile include optional features:

- * A curbside pickup option called 'Click & Collect' which allows you to notify patrons when materials are available for pickup and lets you interact with the patron so that you know when they've arrived.
- * A self-check feature for the mobile app allows patrons to use it to check out materials when they are in the library.
- * The ability to easily create carousels highlighting materials using Enterprise searches.

Database cleanup projects including fixing typographical errors and removing extraneous spacing in call numbers are ongoing. This involves updating thousands of records! Bobbi also recently curated a list of short videos for **cataloging training** which can be found in the support portal at <https://wyldlibraries.freshdesk.com/a/solutions/articles/61000285001>

MobileStaff (formerly known as MobileCirc) might be worth another look for your library. It is designed to be used on a tablet or other mobile device, and can be used for circulation, inventory, and as a self-service checkout station when deployed in Kiosk mode. There is no additional charge for using MobileStaff, although you must supply your own tablet and peripherals.

Ezproxy Update

The State Library has moved to a hosted version of ezproxy with OCLC. This service comes with full time support and automatic updates. Ezproxy is the primary authentication method that the State Library uses for authentication to GoWYLD resources.

Reminders: Are you thinking of going fine-free? Want to set up HTML notices, online user registration or learn more about how to enable online fine payment? Do you have a special weeding project? Do you need advice or training on original cataloging? Contact us for assistance!

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WYLD Program Manager
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