

WYLD Office Report: WYLD Annual Meeting, June 2-3, 2022

We are very excited to be able to meet in person this year for the WYLD Annual Meeting! This will give many of you the opportunity to meet the new faces in the WYLD office. Cori Hundley joined us in early August 2021 as the Systems Librarian, and Shantry Miller started in late September 2021 as our Bibliographic Services Librarian.

Cori came to us from Central Wyoming College where she worked for five years as the Assistant Librarian for Public Services. Prior to coming to work in the WYLD Office, Shantry was a Technical Services Librarian for a nursing and health sciences college in Illinois.

Since the last WYLD Annual meeting we have continued to build the knowledge base in our support portal at <https://wyldlibraries.freshdesk.com/support/solutions>. Although you can find a number of answers without creating an account, you will find much more by creating a Freshdesk login. In addition to articles (aka 'technotes') you will find SirsiDynix documentation, FAQs and more in the portal. You will also be able to use the ticketing system to ask for assistance. You can still use our main support email at support@wyldnetwork.org, but you may find that the new features with Freshdesk ticketing will be very helpful.

Since last June, when we announced the general availability of the FreshDesk Support Portal, we have responded to over 450 tickets, have 160 user accounts, and over 300 articles in the ever-expanding knowledge base.

See <https://library.wyo.gov/wyld/support> for all technical support options.

OCLC Streamlined Holdings Update

Although we completed a full reclamation project with OCLC in 2018 and have an ongoing data sync process in place that adds holdings to OCLC monthly and sends deletes weekly, holdings accuracy in WorldCat still degrades over time. In early 2022, we took advantage of a free OCLC service for updating WorldCat holdings. In addition to updating holdings on records already in OCLC, we also had OCLC add records for locally cataloged items (when record completeness met their criteria), and updated existing records in WYLD that lacked an OCN (OCLC Control Number). Going forward, having more records with an accurate OCN will help us better maintain holdings in WorldCat.

Other recent projects

- Assisted in the implementation of CloudSource Open Access (CSOA) for the Wyoming community colleges
- Facilitated the migration of all content from CloudLibrary to Overdrive
- Upgraded WorkFlows to version 3.7.1 (December 2021)
- Upgraded Enterprise to version 5.1.1 (April 2022)

- Added Bookmobile policies for Albany County Library
- Completed patron purges for multiple libraries
- Created nearly 200 original cataloging records for member libraries
- Coordinated with the SirsiDynix SaaS team to upgrade our hosted Symphony servers from Solaris to Red Hat Linux
- Participated in WYLD Committee projects including a training survey, updating skills checklists, and updating the ILS products committee's list of peripherals and additional services available in WYLD libraries.
- Integrated MARC content for digital resources (Kanopy, Gale Reference, LinkedIn Learning) for relevant libraries in Enterprise.

COMING SOON ... **Aspen Discovery.**

One of the foremost issues identified by the ILS Review project was dissatisfaction with the online catalog in the SirsiDynix Enterprise discovery layer. The State Library undertook an extensive look at other solutions for discovery and selected **Aspen Discovery**, an open source solution hosted by ByWater Solutions, to replace Enterprise.

The State Library is in the contract process with ByWater and expects to be able to implement Aspen Discovery for WYLDcat by the end of 2022. We intend to have both Enterprise and Aspen available for several months as we migrate libraries to the new platform.

Aspen presents an attractive, intuitive layout with thoughtful, user-centered design. Aspen combines the library catalog with e-content, digital archives, and enrichment from all major third-party providers. It also improves relevancy and ease of use, provides native reading recommendations, and displays all formats of titles within one result (FRBR – Functional Requirements for Bibliographic Records).

Aspen supports customization at the library level, allowing libraries within a consortium to make different design and feature choices based on local needs. While Aspen is designed to be responsive to different screen sizes, the mobile app LiDa is included at no additional cost with the Discovery package. With continuous, user-driven development Aspen presents an exciting solution for the WYLD network to best meet the needs of libraries and their patrons.

Watch for more announcements on wyldnews and our support website regarding the Aspen Discovery project, including demonstrations, training opportunities, timelines, and frequently asked questions.

Desiree Saunders
WYLD Program Manager
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