WYLD Office Report
WYLD Network Annual Meeting, May 16th-17th 2019
Central Wyoming College

Since we last met in Riverton in June of 2018, the WYLD Office has been working on many different projects, updating training materials, testing services and upgrades, overseeing an authority processing project, and researching solutions to provide support for all our libraries' day to day needs.

TIMELINE (FY 2019)

July 2018: Upgrade to Symphony 3.5.3; SIP authentication for RBDigital

August 2018: Segmented the WYLD bibliographic database for better indexing processing

September 2018: Migrated to vendor standard solution for Online User Registration

October 2018: HTTPS for WYLDCat; SirsiDynix contract renewal; Upgrade to Platinum Support

December 2018: OCLC Reclamation project completion

January 2019: General release of WYLDCat Mobile app; Testing SymphonyWeb; retired Director's Station

February 2019: Authority Processing

April 2019: Coordinated the release of an updated Cloudlibrary mobile app; Coordinated upgrade to RBdigital Unlimited subscription

SPECIAL PROJECTS HIGHLIGHTS

Assisted Converse County with going fine-free and implementing online user registration.

Removed library policy information for three library sites leaving WYLD.

Coordinated custom consulting work with SirsiDynix and Sweetwater County Library to resolve issues with holds process in Enterprise.

Assisted libraries with over two hundred requests for original cataloging.

CONFERENCES

Desiree attended MPLA in Wichita, KS in October 2018 and co-presented a program on digital content lending. Bobbi, Katie, and Desiree attended COSUGI (Customers of SirsiDynix User Group International) in Minneapolis, MN in March. Katie presented two programs on BLUEcloud Analytics, and Desiree participated in a panel discussion on succession planning with librarians from California and Kansas.

TRAINING & DOCUMENTATION

We have started a review process of all documentation, and have updated several technotes as a result. Several new 'frequent questions' documents have been added, including 'editing due dates' and 'how to request patron or item barcodes'.

Additional technotes added or updated include those related to GMDs and RDA tags and a review of changes made as a result of Authority Processing. The Cataloging Standards document was updated in January 2019 to reflect the changes for GMDs and the addition of RDA tags.

Throughout the year, Katie has held regular monthly training webinars (many of which have been recorded for later use) and trained over 100 library staff to use Analytics to replace Director's Station reporting. As of April 2019, she has hosted 25 webinars, 7 of which were one on one sessions. More than a dozen guides and several recorded webinars are available on the WYLD support site.

A review of all the training committee's skills checklists was done this spring and print-friendly versions were made available on the website.

UPGRADES

Symphony : We anticipate upgrading to Symphony 3.6.1 later this summer, which will include several desirable new features such as an updated manage holds shelf wizard, faster indexing, RFID checkout performance improvements, and an 'allow multiple title holds' option to streamline the process of requesting multiple items (e.g. for Book Clubs). The 3.6.1 release is scheduled for the end of May, but we will install it on the test server and review it before upgrading the production server.

Enterprise: The next release of Enterprise is scheduled to be out before the end of June. This long awaited release includes the responsive design which will improve display of Enterprise on devices such as tablets and phones. This release includes significant changes in the stylesheets and underlying coding for many widgets, so it will take some time to test and then apply the changes to existing profiles. Even if we upgrade shortly after the release becomes available, we anticipate several weeks of testing before being able to update each library profile.

NEW PRODUCTS

We have been testing SymphonyWeb (Workflows in a web browser) since early this year and will be offering the opportunity to test it to more libraries soon.

As more functionality is released in BLUEcloud Circulation, we will offer testing of that product as well.

Respectfully,

Desiree Saunders, WYLD Program Manager
May 2019