

## WYLD Office Report

### WYLD Network Annual Meeting, June 1-2, 2023

#### Casper College

ASPEN: At last year's annual meeting, we announced that Aspen Discovery was coming soon. Shortly after the meeting, we began working closely with ByWater Solutions and our implementation team to work through the migration process. Significant work needed to be done to replicate the VDX integration with Enterprise so that user holds and ILL requests could be handled in the same way. An added benefit to examining this process was the ability for ByWater developers to integrate information about a user's ILL requests directly in the My Account area of Aspen. This addressed complaints from users in the 2020 satisfaction survey about the inability for users to easily see any information about their ILL requests.

In addition to the technical aspects of the migration, we also found that Aspen revealed a number of issues with our cataloging data. The WYLD Office spent numerous hours over several months in data mapping and cleaning up data to improve the user experience.

Early adopter libraries began a soft-launch of Aspen in early November 2022, with all libraries going live by the end of January 2023. See the full implementation timeline attached at the end of this report. Since going live, the WYLD Office has offered several opportunities for further training for libraries and has created multiple supporting documents in FreshDesk.

Aspen is an actively developed, open-source, community driven project, and there are code updates every month. As we move into a more mature stage with our Aspen implementation, we are exploring options with Open Archives and genealogy integration, website builder opportunities, and more.

OCLC updates: The WYLD Office has now fully documented the ongoing work that is done to keep WYLD holdings in WorldCat as up to date as possible. Details about the data sync reports can be found in <https://wyldlibraries.freshdesk.com/support/solutions/articles/61000305906>. In addition to the data sync work, we coordinated with OCLC support to implement real time availability (RTA) so that ILL requests for materials that were not available would be automatically deflected for the top 10 responding libraries. This should result in several hundred fewer requests every year for those larger libraries. Finally, we have met multiple times with OCLC staff to discuss the next generation of resource sharing to replace VDX, and will continue to provide updates as that project moves forward.

Cataloging Standards: The WYLD Office and the Online Quality Committee have spent several months working on the WYLD Cataloging Standards, which had not been updated for five years. This entailed many hours of meetings and collaboration. The new standards reflect changes in cataloging practices and include recommendations on how to handle newer scenarios, such as Library of Things. The 2023 Cataloging Standards are expected to be formally adopted at the WYLD Network Business Meeting on June 2, 2023.

Symphony / SirsiDynix updates: WorkFlows was upgraded to version 4.0.0 in January of this year. The 4.0.0 release contained minor fixes, but no notable new functionality.

We also contracted with SirsiDynix to add AR and Lexile information to the 526 and 521 fields in MARC records. After an initial full update, we are now receiving quarterly updates. This process enhanced data in more than 100,000 records in WYLD.

The PRES library policy was updated to 'WYLD-SHARE' to more accurately reflect the way the library is used to share materials between libraries. We also used consulting credits included with our SirsiDynix subscription to remove 6 unused library policies.

Custom Reports: There are over 50 new custom reports for libraries in Analytics, including a group of reports in the 'Diversity' folder based on LC subject headings to help libraries determine what percent of the library's collection represents the following communities: LGBTQ+, People of Color, and People with Disabilities; and a set of custom reports to help track problematic DISCARDS.

Other:

- Responded to nearly 700 Freshdesk tickets in 2022, (not counting support messages initiated through email or phone calls)
- Created and updated articles in the FreshDesk knowledge base, bringing the total number of articles to nearly 400
- Hosted approximately 30 training sessions (one on one and groups)
- Hosted bi-monthly 'Cataloging Office Hours' sessions
- Created 144 original cataloging records
- Assisted with 6 library inventories, 6 patron purges, and 4 patron loads
- Assisted two libraries with moving to fine-free
- Completed a technology survey with ILS products committee
- Worked with SirsiDynix, Proquest, and the community colleges to set up a custom data extract process to include Symphony holdings in Summon.

**COMING SOON...**

Looking to the near future, we are excited that we will be implementing the Message Bee service from Unique Management for email and SMS notifications. This new product will give libraries more control over their branding and will improve the patron experience with the various notices that libraries generate.

We plan to begin testing the Resource Sharing for Groups solution from OCLC to replace VDX, perhaps as soon as this fall, but are awaiting further information from OCLC before setting project timelines.

Finally, we have begun to address some long-neglected cleanup projects in the WYLD database. After addressing some of these issues, we plan to introduce several best-practice recommendations for data management.

Respectfully submitted,

Desiree Saunders, WYLD Program Manager  
Wyoming State Library, June 2, 2023

# Project Timeline for Catalog Migration (Enterprise to Aspen)

## June 2022 - August 2022

- Build & test integrations
- Planning & Site setup
- WYLD Office admin training
- Individual site configuration
- Testing holds / ILL integration
- Testing patron registration
- Bug & Development tracking

## September 2022

- Bug & Development tracking
- Early library testers
- Testing holds / ILL integration
- 'Coming soon' information posted for patrons in Enterprise

## October 2022

- Patron experience training for library staff (October 5, 2022)
- Training for library admins
- Site configuration

## November 2022

- End of SirsiDynix support for eResource Central integration, Syndetics Unbound, and BLUEcloud Mobile
- Start Baker & Taylor Content Cafe subscription
- Go Live Opt-In for libraries (set up links to new catalogs from Enterprise)
- Launch of WYLD-branded Aspen LiDA (mobile) app

## December 2022

- Continued tracking on development requests
- Patron lists migrated from Enterprise (December 15, 2022)
- Links to new catalog provided in all Enterprise sites

## January 2023

- Remove BLUEcloud Mobile app from app stores (SirsiDynix mobile app)
- Remove online user registration feature from Enterprise
- Disable holds in Enterprise
- Remove eContent integration in Enterprise
- Switched Enterprise enrichment to ContentCafe
- January 2023 - summer 2023 Enterprise offered in tandem