WYLD Governing Board Meeting Minutes

Date: November 13, 2025

Location: Via Zoom

Roll Call

Present: Kip Roberson, Michelle Humber, Katrina Brown, Nathan Bender, Lorene Heinzen, Cristine Braddy, Abby Beaver, and Desiree Saunders.

Absent: Anita Marple, Karen Horner, Kate Mutch (arrived last couple of minutes)

Call to Order

Kip Roberson called the meeting to order at 11:01 a.m.

Approval of Agenda

Motion: Abby Beaver moved to approve the agenda; Cristine Braddy seconded.

Result: Motion carried.

Approval of Minutes

Motion: Nathan Bender moved to approve the August meeting minutes; Michelle Humber seconded.

Result: Motion carried.

Reports

State Librarian Report

- Currently recruiting for the Library Development Office (LDO) Manager
- Federal Shutdown did not impact state IMLS funds

WYLD Program Manager Report

ILL Migration. Overall, things are going well. We are discovering where library staff need reinforcement in training, and have been proactively reaching out to libraries when we discover issues. We have asked that staff be more careful when placing holds in Workflows, as it is easy to overlook changes in settings when moving between ILL type holds and internal group holds. We continue to remind staff that Aspen is the better choice for placing holds whenever possible, as Aspen will not introduce these errors or override hold policy settings.

VDX access for libraries will end on November 30th. There are no active requests in VDX any longer. The state library will still have access to VDX for the month of December.

Lincoln County reported that within the previous 2 weeks holds patrons at any of their branches were being sent to the main branch. This issue is not due to switchover from Workflows. Shaylee has been contacting the libraries who changed their shipping practices and we recommended that any affected library send a message to the ILL listserv to remind everyone to ship directly to their branches.

Stephanie Gertken (new Bibliographic Services Librarian) has been getting up to speed, and she is feeling very needed!

SirsiDynix System Review: The WYLD Office met with SirsiDynix consulting for a system review to make sure we are adhering to best practices. Overall, they found very few problems for a system of our size and age. However, the charge history stored in the database is over 3 million records, and they recommend no more than 2 years. The size of the charge history is causing some performance issues in WorkFlows, such as slow load times, so we need to purge more aggressively. The WYLD Office recommends saving only 3 years of patron charge histories, and purging older history on a monthly basis. If a patron has pulled their charge history into Aspen, it will remain and will not be affected by this purge. The bill database is also quite large, but we purge it at the start of every new fiscal year to only maintain 8 years (7 full fiscal years) of data, including both paid and unpaid bills. We believe that the bill database will naturally grow smaller over time as fewer libraries charge overdue fines now.

Des is on new Aspen Governing Board as a member-at-large, and will be presenting for 'Aspen Academy' in January. The presentation will focus on Aspen administration tips for Symphony libraries.

Kip asked: How often do we evaluate ILS?

Des responded that the last time was 2020 (worked with Carson Block); prior to that about 15 years. The executive summary of the ILS review is helpful and is available in the WSL digital collections. Two takeaways from the review were 1) a high level of dissatisfaction with the Enterprise online catalog, and 2) complaints about the internal ILL (VDX) process and the interface for patrons and staff. The first issue was addressed by migrating to Aspen Discovery in the fall of 2022. The move away from VDX this fall was in response to the criticisms of VDX as well as the fact that OCLC has been trying to sunset that software for many years. It was notable that most respondents did not seem to think that issues with the ILS itself rose to

the level of needing to look for a new system. *The state library signed a five-year agreement with SirsiDynix in the fall of 2024. We have heard that the new owners of SirsiDynix (Harris Computing) will no longer sign multi-year agreements, so we will need to be cognizant of that going forward.

Old Business

No old business

New Business

No new business

Governing Board Members' Reports/Issues

President: no report

Vice President: no report

Academic: Katrina discussed the decision that academic libraries are against having volunteers; many bulk-load students and they have concerns about patron privacy.

K-12/Special: Nathan shared that he discovered during National History Day that Shoshone schools do not have a school library; students have to go to public library for access.

Large Public: no report

Small Public: Cristine shared that they completed their last batch of students for access 🎉

At Large (Anita): absent

At Large (Karen): absent

Adjournment

With no further business, Kip Roberson adjourned the meeting at 11:31 a.m.

Respectfully submitted,

Lorene Heinzen, Large Library Representative