

## Getting Started with BLUEcloud Mobile

When patrons download the app, they will first see the home screen of the general WYLDcat template. In this template, patrons can search the physical holdings of all WYLD libraries (WYLDcat) and/or digital items (state subscribed to only). The default search target for the main template is WYLDcat.

On the search results page in the main template, they have the option to search only digital materials (WYLD Digital Library) or expand the search to "Everywhere", which includes both "WYLDcat " and digital materials (WYLD Digital Library):

Users can also tap the "X" to delete the default search target (WYLDcat) and search "Everywhere".

Tap here to change the search target.

Search in: WYLDcat 362 results

Search in  
WYLDcat

Search on  
All fields

Everywhere  
WYLD Digital Library  
WYLDcat

Apply Filters

Search in: Everywhere

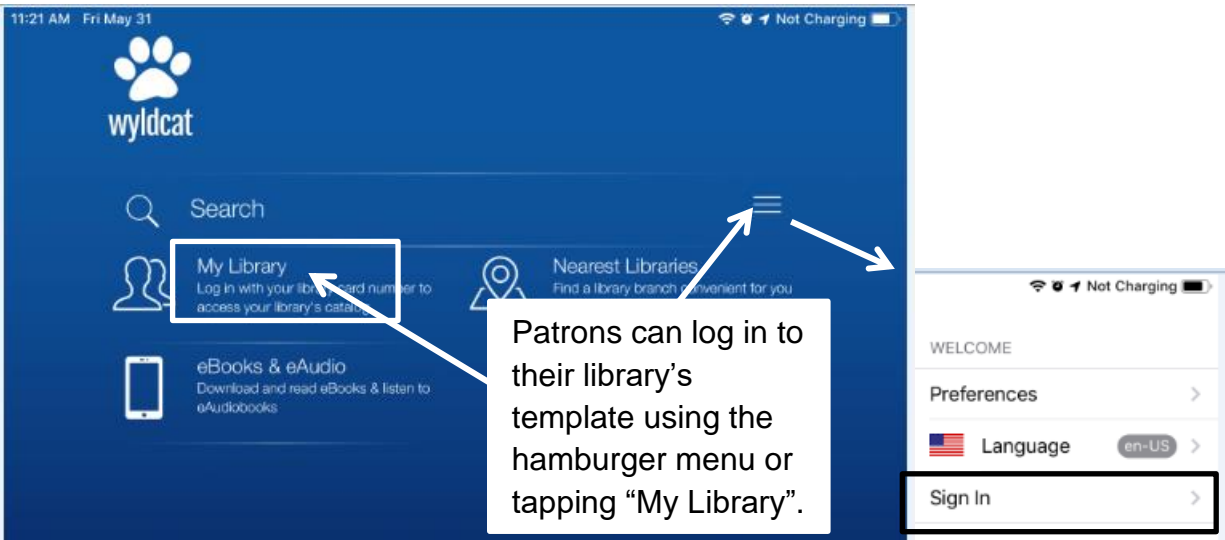
Re-reading Harry Potter Books

Harry Potter and the Half-Blood Prince  
J.K. Rowling  
Electronic AudioBook

Harry Potter and the Goblet of Fire [elec  
Rowling, J. K..

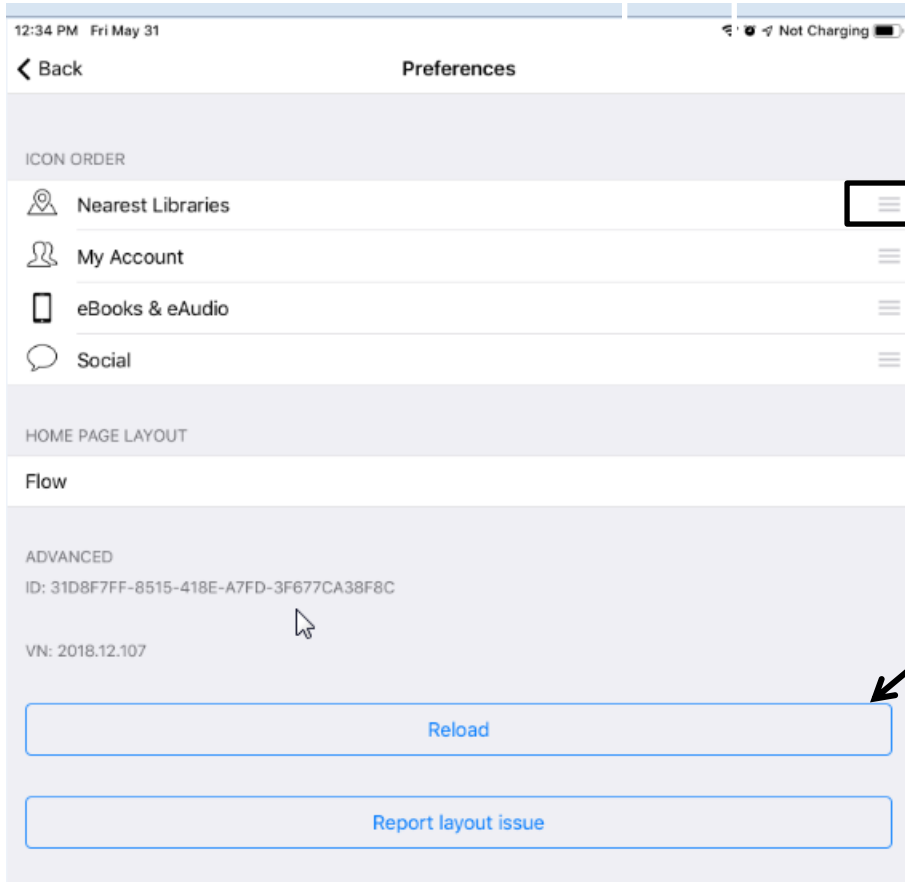
BC Mobile refers to the options in the "Search in" field as "Search Targets".

**In order to see their user library's template, patrons must log in with their account.** There are two places on the home screen where patrons can log in:



The hamburger menu also allows users to change preferences and add additional accounts to the app.

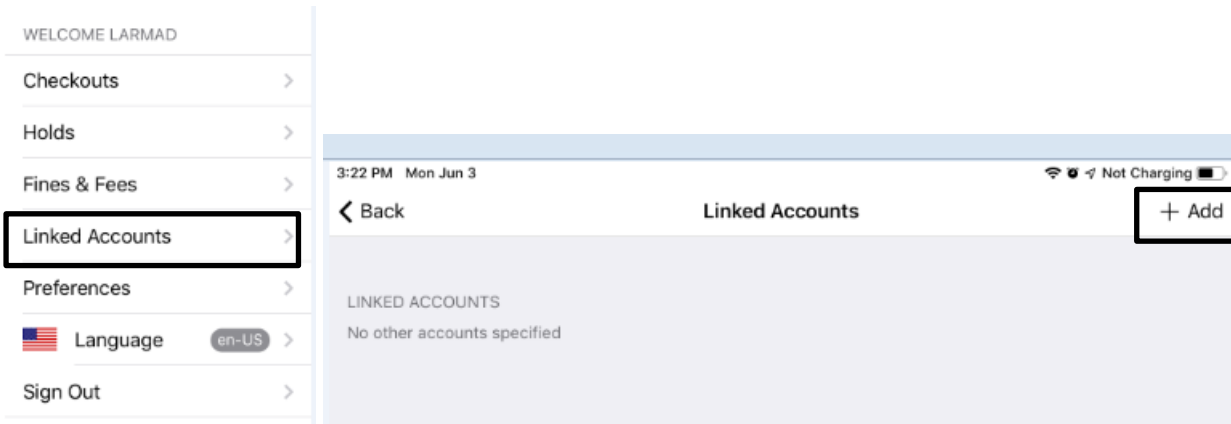
### Preferences



Patrons can rearrange the order of the icons by tapping and dragging here.

Patrons may need to reload the app to see changes in My Account, such as after returning digital items.

Patrons can add additional accounts to the app by tapping “Linked Accounts”, then “Add”:



Link Account

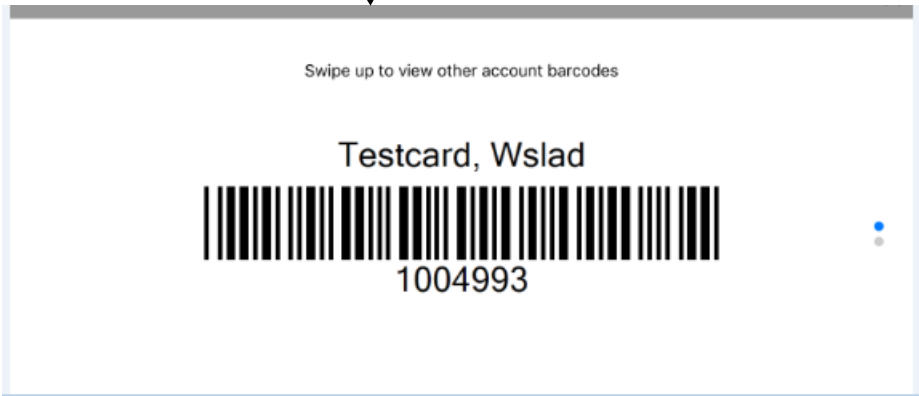
Scan Membership Card

Borrower number

PIN

Link

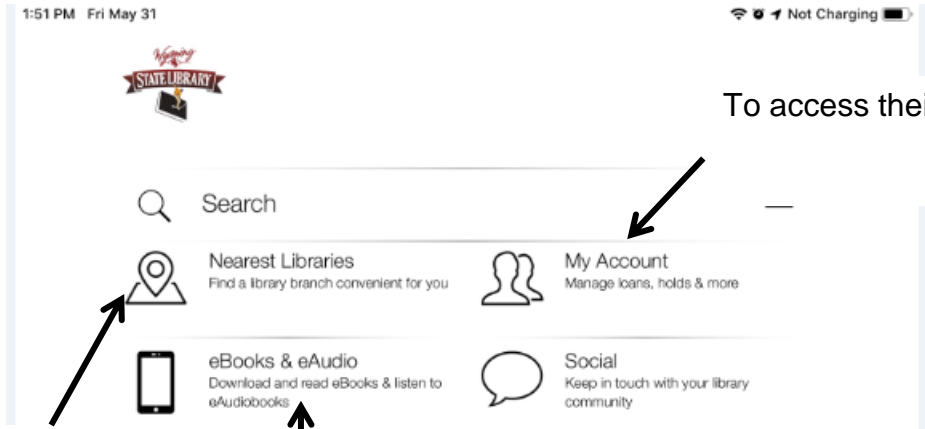
If you aren't sure of your login details, please contact a staff member in your local branch



All linked accounts appear under "My Barcode".

Library System Template

Once the patron logs in with his/her account, he/she will see the template for his/her specific library system. Each library system, not each branch, has its own template. At setup, four tabs were created (Nearest Libraries, My Account, eBooks & eAudio, and Social). These tabs can be modified, hidden, or deleted. Additional tabs can be created as needed.



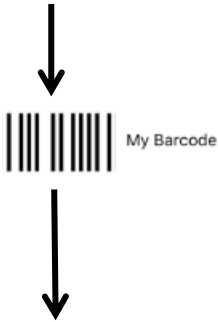
To access their account

Libraries listed in this tab are selected in the Mobile admin site. At the time of the App launch, only branches within a library system were added. Additional libraries can be listed. Contact WYLD support.

Set up to search digital items only

Links to library social media accounts

The "My Barcode" feature allows patrons to produce a digital library card. However, there are some reported issues with this feature. Some scanners are not able to read this barcode including some self check machines.

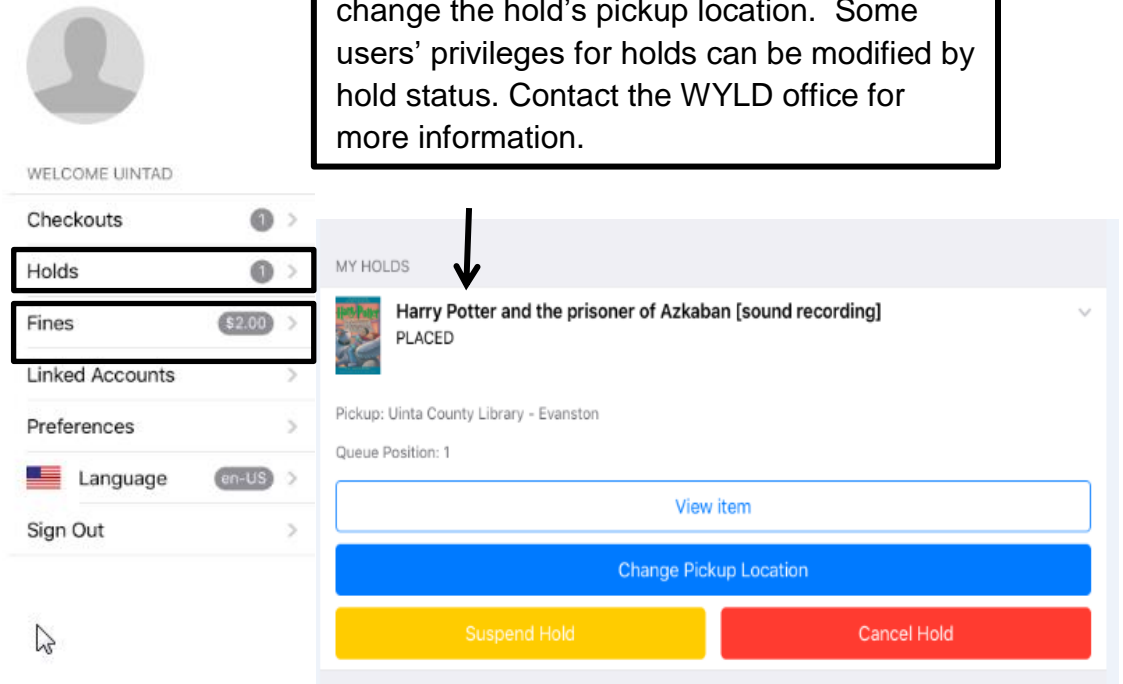


## My Account

In My Account, users are able to view checkouts, holds, and fines. They can also renew items (all or selected checked out items), and users are able view their checkout history if their account has checkout history enabled in WorkFlows.

Users can suspend, cancel a hold and change the hold's pickup location. Some users' privileges for holds can be modified by hold status. Contact the WYLD office for more information.

The names of some labels can be changed, such as "Fines". Contact the WYLD office for more information.



## Digital Items in My Account

Users are able to view checkouts and holds for digital items in the Mobile app. For some formats, patrons are also able to return digital items. Here is more detailed information regarding placing holds on digital items and checking out and returning digital items.

### iOS

#### Holds

##### Cloud Library

- Users are able to place holds on Cloud Library items and cancel holds.

##### Overdrive

- Users are able to place holds on Overdrive items and cancel holds.

##### RBdigital

- Users are able to place holds on RBdigital items and cancel holds.

## Checkouts

### Cloud Library

- When you check out a Cloud Library item, it prompts you to open the Cloud Library app in the app store. The item should be visible in the Cloud Library app.

### Overdrive

- Adobe Digital Editions: After checking out an item in Adobe Digital Editions format, the Libby app does not automatically open. To view the item, you must manually open the Libby app.
- HTML: After checking out an HTML book, it automatically opens in the Safari browser.
- Overdrive Listen: After checking out an item in Overdrive Listen format, the item automatically opens in a new window.
- MP3: After checking out an item in MP3 format, the Libby app does not automatically open. To listen to the audiobook, you must manually open the Libby app.

### RBdigital

- After checking out an item, the RBdigital App does not automatically open. To listen to the item, you must manually open the RBdigital app.

## Returning Items

### Cloud Library

- You are able to return Cloud Library items in the Mobile App.

### Overdrive

- Adobe Digital Editions: You must also go to the Libby app to return an item in this format.
- HTML: Patrons are able to return items in HTML format in My Account.
- Overdrive Listen: Patrons are able to return items in this format in My Account.
- MP3: You must also go to the Libby app to return an item in this format.

### RBdigital

- You are able to return RBdigital items in My Account in the Mobile app.

## Android

## Holds

### Cloud Library

- Users are able to place holds on Cloud Library items and cancel holds.

### Overdrive

- Users are able to place holds on Overdrive items and cancel holds for these items.

#### RBdigital

- Users are able to place holds on Overdrive items and cancel holds.

### Checkouts

#### Cloud Library

- When you check out a Cloud Library item, the Cloud Library app does not automatically open. To view the item, a patron must manually open the Cloud Library App.

#### Overdrive

- Adobe Digital Editions: After checking out an item in Adobe Digital Editions format, the Libby app does not automatically open. To view the item, you must manually open the Libby app.
- HTML: After checking out an HTML book, it automatically opens in the browser.
- Overdrive Listen: After checking out an item in Overdrive Listen format, the item automatically opens in a new window.
- MP3: After checking out an item in MP3 format, the Libby app does not automatically open. To listen to the audiobook, you must manually open the Libby app.

#### RBdigital

- After checking out an item, the RBdigital App does not automatically open. To listen to the item, you must manually open the RBdigital app.

### Returning Items

#### Cloud Library

- You are able to return Cloud Library items in the Mobile App.

#### Overdrive

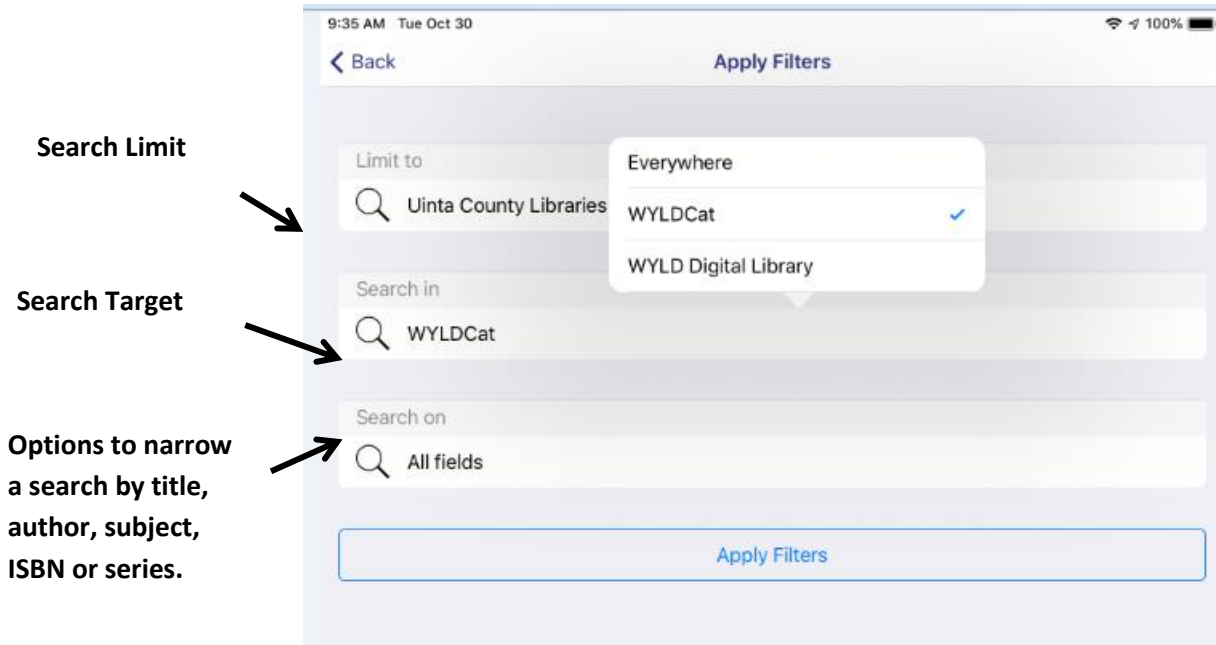
- Adobe Digital Editions: You must also go to the Libby app to return an item in this format.
- HTML: Patrons are able to return items in HTML format in My Account.
- Overdrive Listen: Patrons are able to return items in this format in My Account.
- MP3: You must also go to the Libby app to return an item in this format.

#### RBdigital

- You are able to return RBdigital items in My Account in the Mobile app.

## Searching in BLUEcloud Mobile

In BLUEcloud Mobile, there are search limits and search targets. Search limits are used to limit search results to a certain library's catalog. Examples of search targets include items in the Symphony database (WYLDcat) and digital items (WYLD Digital Library, Overdrive Consortium). There are also options to narrow a search from the search results page.

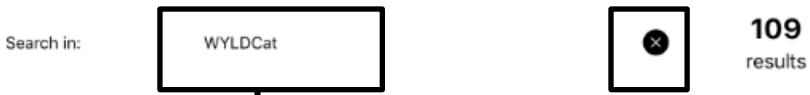
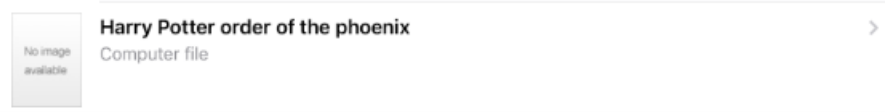


The search box on the home screen is a keyword search:



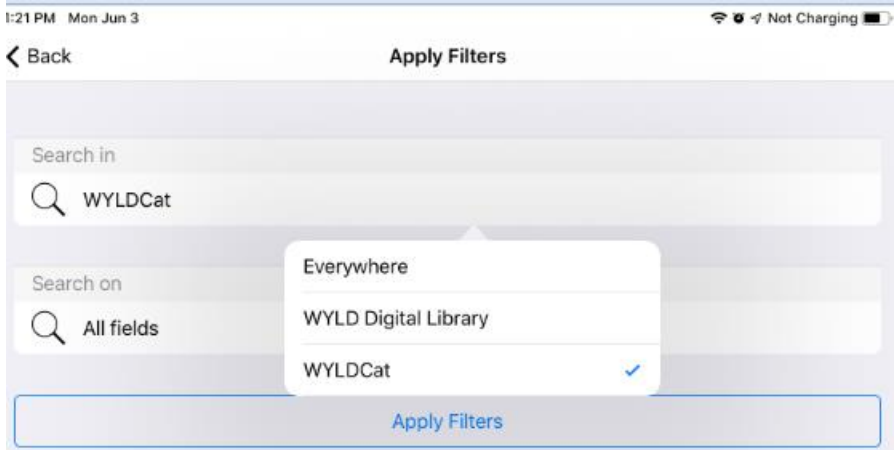
Once the patron is on the search results page, the patron can add filters to the search results and change search targets.



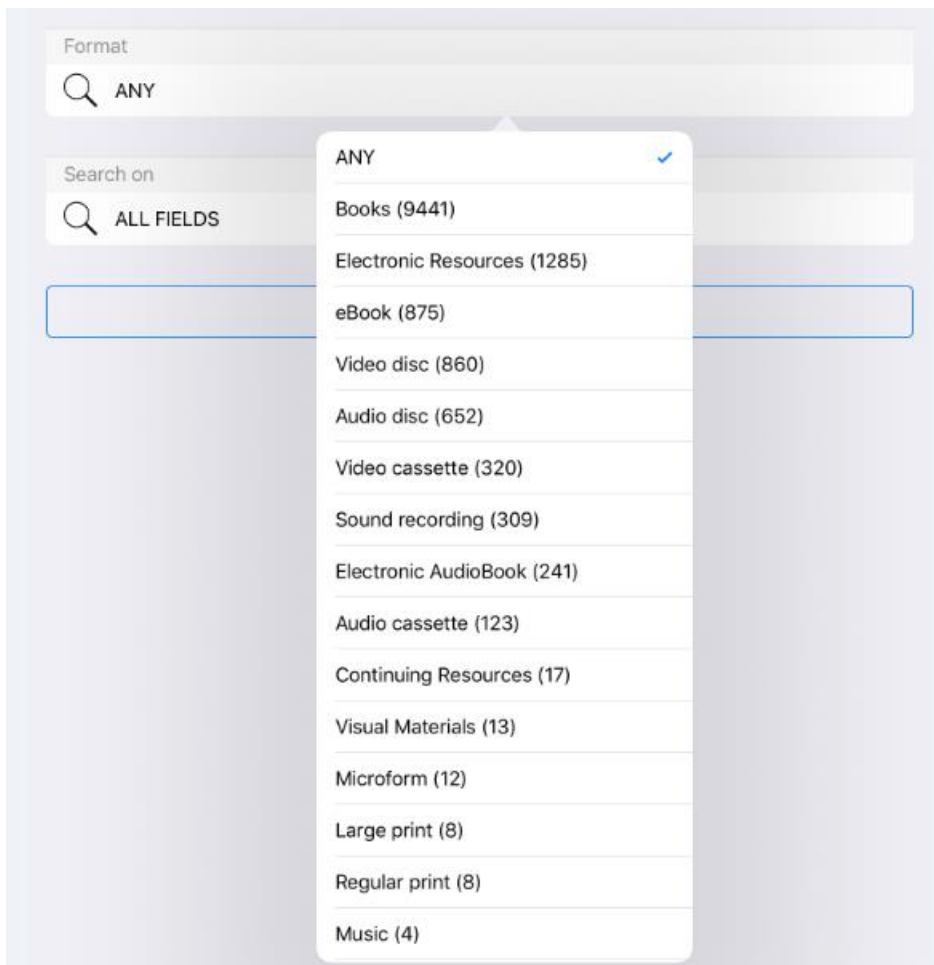


Tapping here allows the user to change search targets and/or narrow the search by title, author, subject, ISBN or series ("Search on" field).

Tapping the "X" changes the search target to "Everything"



There is an option to create a new filter for format. Please contact WYLD support if you are interested in this:



When we set up templates for libraries, we included item level scoping, which limits search results to items in the library template selected. However, if item-level scoping is enabled, users are not able to expand the search to all WYLD libraries. Users are able, however, to expand the search to include both the library's physical and digital items.

#### **Search targets with item level scoping:**

- **Everywhere:** The library's physical collection (WYLDcat) and digital items.
- **WYLD Digital Library/Overdrive Consortium:** Digital items available to users for that library system.
- **WYLDcat:** Items in the physical collection for that library system.

### Title Details with Item-Level Scoping:

Available:	Copies: 8
Sweetwater Co. - Green River	
Juvenile Fiction	J FIC ROWL
Juvenile Fiction	J FIC ROWL
Fiction	FIC ROWL
Sweetwater Co. - Rock Springs Library	
Fiction	FIC ROWL
Sweetwater Co. - White Mtn Library	
Juvenile Fiction	J FIC ROWL
Young Adult Fiction	YA FIC ROWL
Fiction	FIC ROWL
Juvenile Fiction	J FIC ROWL

An alternative is to have the default search limit be your library's catalog and give patrons the option to expand the search to all WYLD libraries. However, item level scoping is not available for this option; therefore, title displays will show copies for all WYLD libraries (in alphabetical order).

### Title Details without Item-Level Scoping:

Available:	Copies: 8
Albany Co. Public Library	
Large Print Collection	LP FICTION ROWLING
Campbell Co. Public Library	
Large Print Collection	LP ROWLING J.
Converse Co. Library	
Material has been checked/charged out	LP ROW
Crook SD1 - Sundance Secondary School	
Large Print Collection	LP ROW 2000
Niobrara Co. Library	
Material has been checked/charged out	LP YA ROW
Northwest College - Hinckley Library	
Material has been checked/charged out	YOUNG ADULT 823.914 R884H YEAR 2
Sweetwater Co. - Green River	
Large Print Collection	LPE FIC ROWL
Uinta Co. Library	
Storage. See librarian for assistance.	LP J ROWLING

Search limits and targets can be changed. For example, currently, all libraries' templates are set up to have a default search limit of items in WYLDcat (physical items). This can be changed so that the default search includes both the library's physical items (WYLDcat) and digital items.