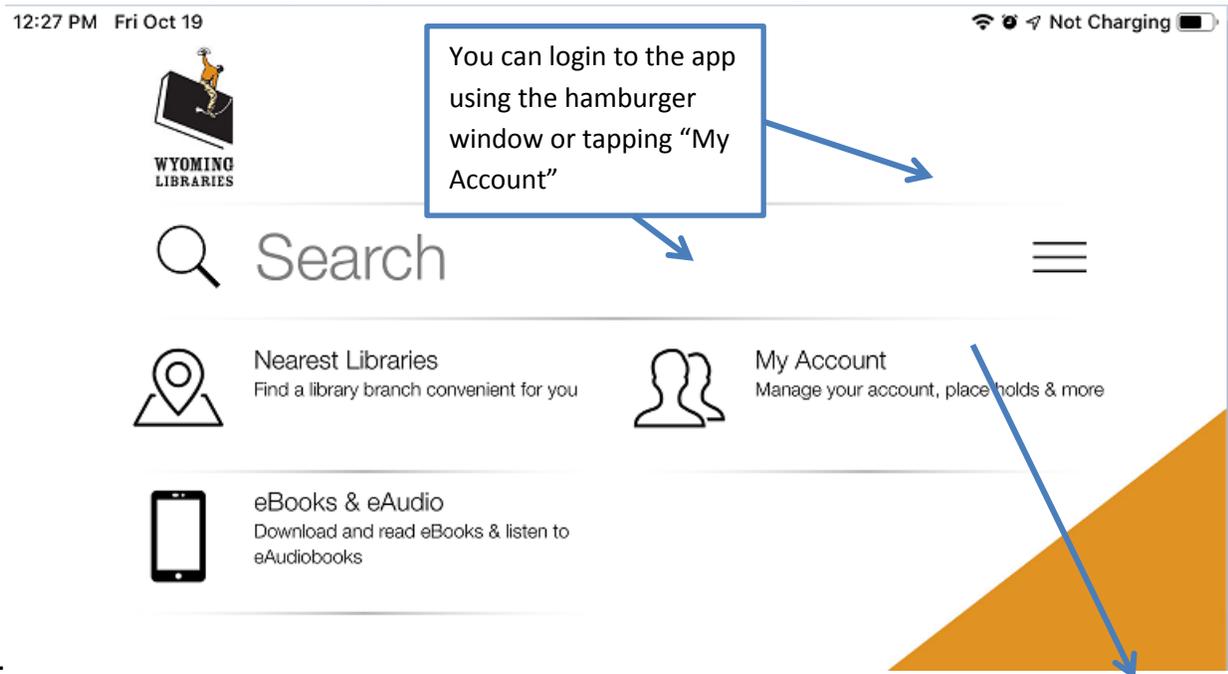
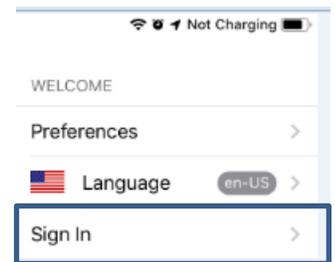


Getting Started with BLUEcloud Mobile

When patrons download the app, they will first see the general template for all WYLD libraries. In the general WYLD library template, patrons can search the holdings of all WYLD libraries and digital



items.



The hamburger menu also allows users to change preferences:

Back

Preferences

NOTIFICATIONS

Get push notifications to your device for updates to your library branch and your account

Notifications

This feature is not enabled.



ICON ORDER



Nearest Libraries



My Account



eBooks & eAudio



Patrons can rearrange the order of tabs.

HOME PAGE LAYOUT

Flow

ADVANCED

ID: E885098E-E406-44DB-8548-8DE97DBDB2FE

VN: 4.1.0.108

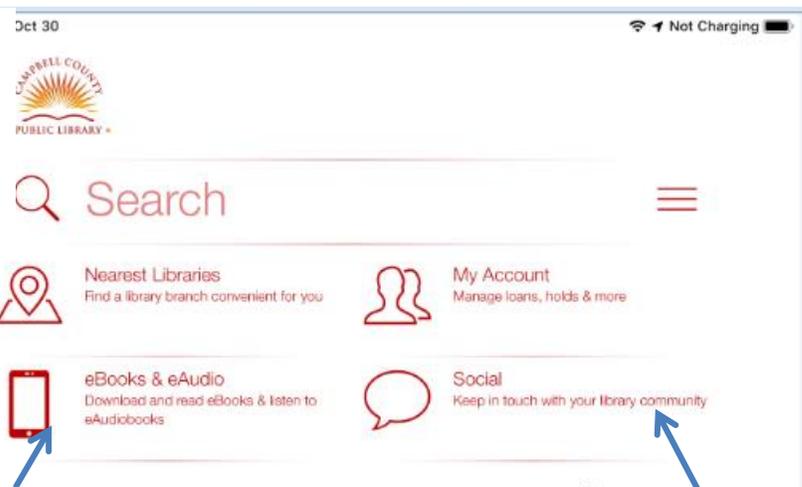
Patrons may need to reload the app to see changes in My Account, such as after returning digital items.

Reload

Report layout issue

Once the patron logs in, they will see the template for their specific library system. Each library system, not each branch, has its own template. At setup, four tabs were created. Additional tabs can be created as needed:

Libraries listed in this tab are set up in the Mobile admin site. Currently, just branches are listed.



Set up to search digital items only

Links to library social media accounts

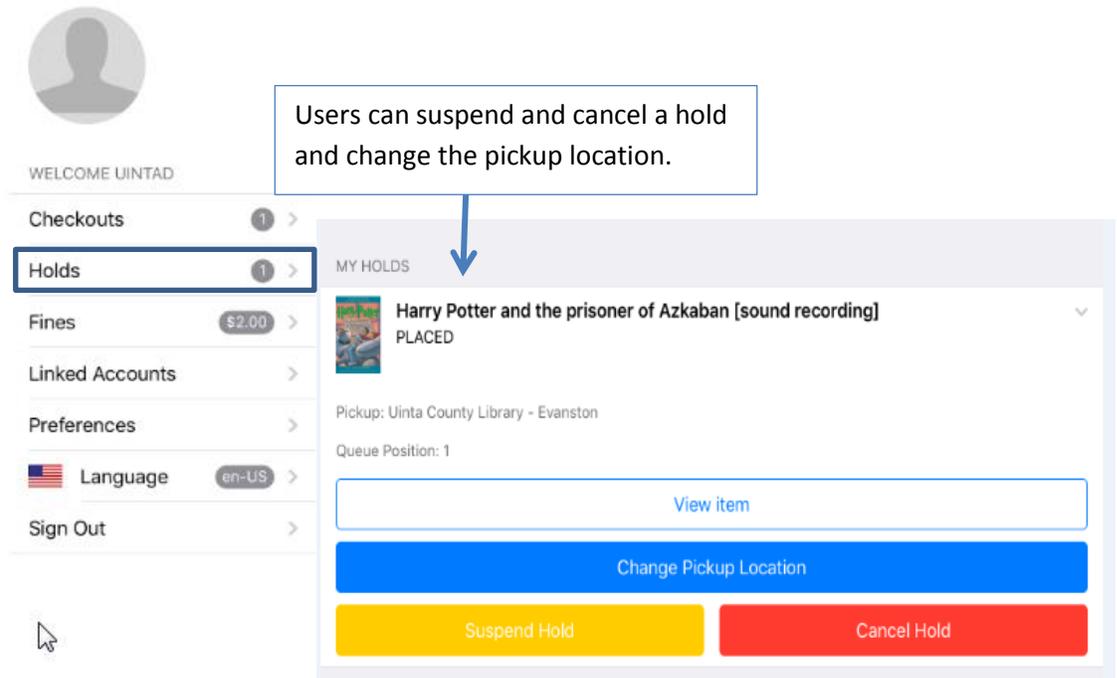
My Barcode

There is a feature that allows patrons to produce a digital library card. However, there are some reported issues with this feature. Some scanners are not able to read this barcode including some self check machines.



My Account

In My Account, users are able to view checkouts, holds, and fines. They can also renew items, and users are able view their checkout history if it is enabled.



Digital Items in My Account

Users are able to view checkouts and holds for digital items in the Mobile app. For some formats, patrons are also able to return digital items. Here is more detailed information regarding placing holds on digital items and checking out and returning digital items.

iOS

Holds

Cloud Library

- Users are able to place holds on Cloud Library items and cancel holds.

Overdrive

- Users are able to place holds on Overdrive items and cancel holds.

RBdigital

- Users are able to place holds on RBdigital items and cancel holds.

Checkouts

Cloud Library

- When you check out a Cloud Library item, it prompts you to open the Cloud Library app in the app store. The item should be visible in the Cloud Library app.

Overdrive

- Adobe Digital Editions: After checking out an item in Adobe Digital Editions format, the Libby app does not automatically open. To view the item, you must manually open the Libby app.
- HTML: After checking out an HTML book, it automatically opens in the Safari browser.
- Overdrive Listen: After checking out an item in Overdrive Listen format, the item automatically opens in a new window.
- MP3: After checking out an item in MP3 format, the Libby app does not automatically open. To listen to the audiobook, you must manually open the Libby app.

RBdigital

- After checking out an item, the RBdigital App does not automatically open. To listen to the item, you must manually open the RBdigital app.

Returning Items

Cloud Library

- You are able to return Cloud Library items in the Mobile App.

Overdrive

- Adobe Digital Editions: You must also go to the Libby app to return an item in this format.
- HTML: Patrons are able to return items in HTML format in My Account.
- Overdrive Listen: Patrons are able to return items in this format in My Account.
- MP3: You must also go to the Libby app to return an item in this format.

RBdigital

- You are able to return RBdigital items in My Account in the Mobile app.

Android

Holds

Cloud Library

- Users are able to place holds on Cloud Library items and cancel holds for these items.

Overdrive

- Users are able to place holds on Overdrive items and cancel holds for these items.

RBdigital

- Users are able to place holds on Overdrive items and cancel holds.

Checkouts

Cloud Library

- When you check out a Cloud Library item, the Cloud Library app does not automatically open. To view the item, a patron must manually open the Cloud Library App.

Overdrive

- Adobe Digital Editions: After checking out an item in Adobe Digital Editions format, the Libby app does not automatically open. To view the item, you must manually open the Libby app.
- HTML: After checking out an HTML book, it automatically opens in the browser.
- Overdrive Listen: After checking out an item in Overdrive Listen format, the item automatically opens in a new window.
- MP3: After checking out an item in MP3 format, the Libby app does not automatically open. To listen to the audiobook, you must manually open the Libby app.

RBdigital

- After checking out an item, the RBdigital App does not automatically open. To listen to the item, you must manually open the RBdigital app.

Returning Items

Cloud Library

- You are able to return Cloud Library items in the Mobile App.

Overdrive

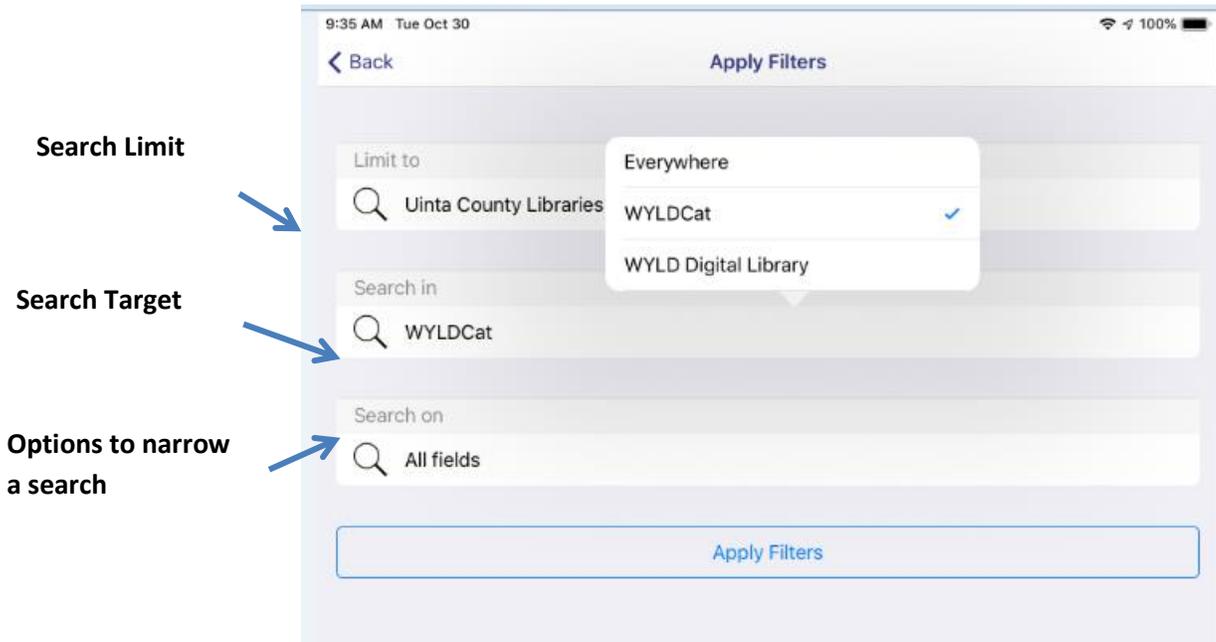
- Adobe Digital Editions: You must also go to the Libby app to return an item in this format.
- HTML: Patrons are able to return items in HTML format in My Account.
- Overdrive Listen: Patrons are able to return items in this format in My Account.
- MP3: You must also go to the Libby app to return an item in this format.

RBdigital

- You are able to return RBdigital items in My Account in the Mobile app.

Searching in BLUEcloud Mobile

Currently, there are limited search scoping options. More options will become available in upcoming releases. In BLUEcloud Mobile, there are search limits and search targets. Search limits are used to limit search results to a certain library's catalog. Examples of search targets include items in the Symphony database (WYLDcat) and digital items (WYLD Digital Library, Overdrive Consortium). There are also options to narrow a search from the search results page.



There is an option for item level scoping, which limits search results to a certain library’s catalog. However, if item-level scoping is enabled, users are not able to expand the search to all WYLD libraries.

Title Details With Item-Level Scoping:

Available:	Copies: 8
Sweetwater Co. - Green River	
Juvenile Fiction	J FIC ROWL
Juvenile Fiction	J FIC ROWL
Fiction	FIC ROWL
Sweetwater Co. - Rock Springs Library	
Fiction	FIC ROWL
Sweetwater Co. - White Mtn Library	
Juvenile Fiction	J FIC ROWL
Young Adult Fiction	YA FIC ROWL
Fiction	FIC ROWL
Juvenile Fiction	J FIC ROWL

An alternative is to have the default search limit be your library’s catalog and give patrons the option to expand the search to all WYLD libraries. However, item level scoping is not available for this option; therefore, title displays will show copies for all WYLD libraries (in alphabetical order).

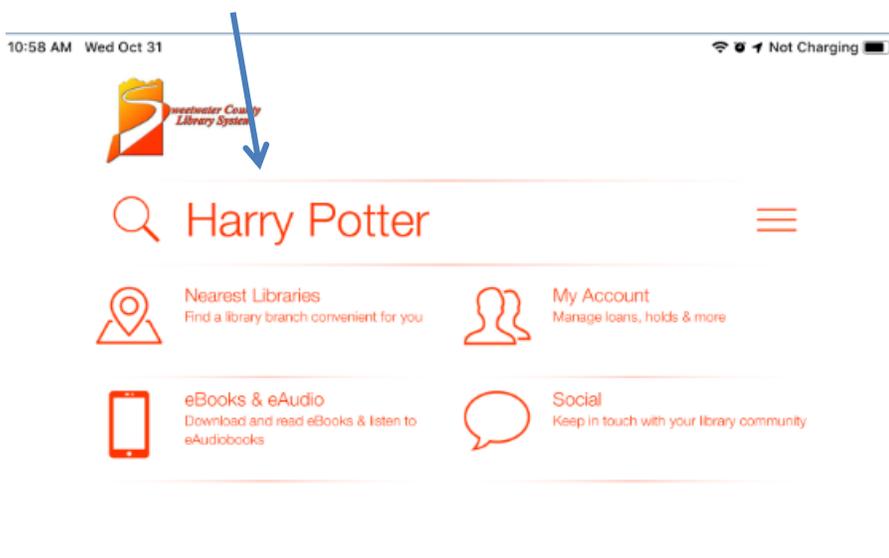
Title Details Without Item-Level Scoping:

Available:	Copies: 8
Albany Co. Public Library	
Large Print Collection	LP FICTION ROWLING
Campbell Co. Public Library	
Large Print Collection	LP ROWLING J.
Converse Co. Library	
Material has been checked/charged out	LP ROW
Crook SD1 - Sundance Secondary School	
Large Print Collection	LP ROW 2000
Niobrara Co. Library	
Material has been checked/charged out	LP YA ROW
Northwest College - Hinckley Library	
Material has been checked/charged out	YOUNG ADULT 823.914 R884H YEAR 2
Sweetwater Co. - Green River	
Large Print Collection	LPE FIC ROWL
Uinta Co. Library	
Storage. See librarian for assistance.	LP J ROWLING

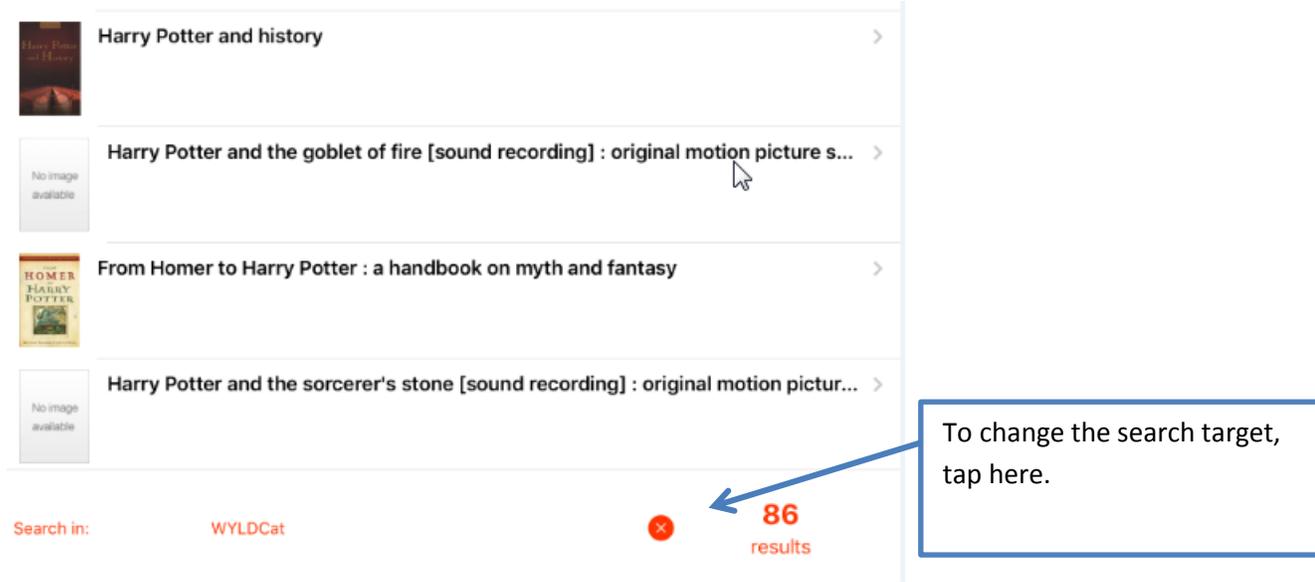
Search limits and targets can be changed. For example, currently, all libraries' templates are set up to have a default search limit of items in WYLDcat (physical items). This can be changed so that the default search includes both the library's physical items (WYLDcat) and digital items.

Performing a Search

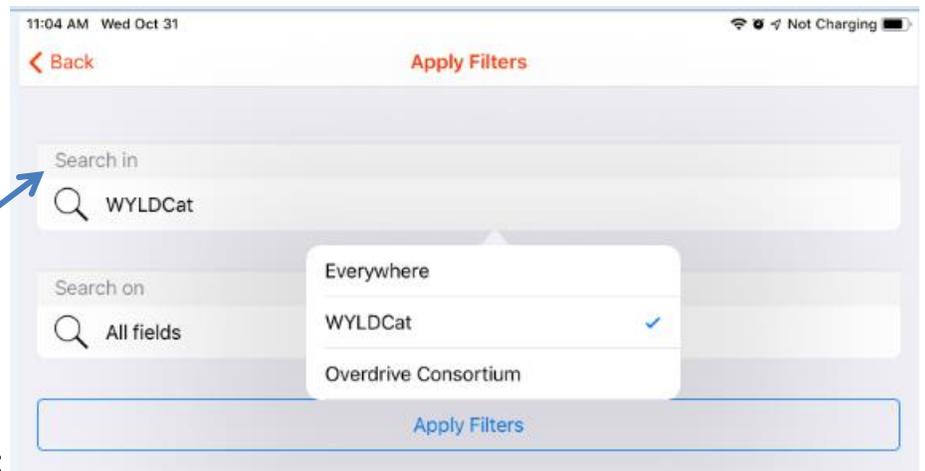
When a patron first logs into their library's app, they can perform a keyword search using this search box:

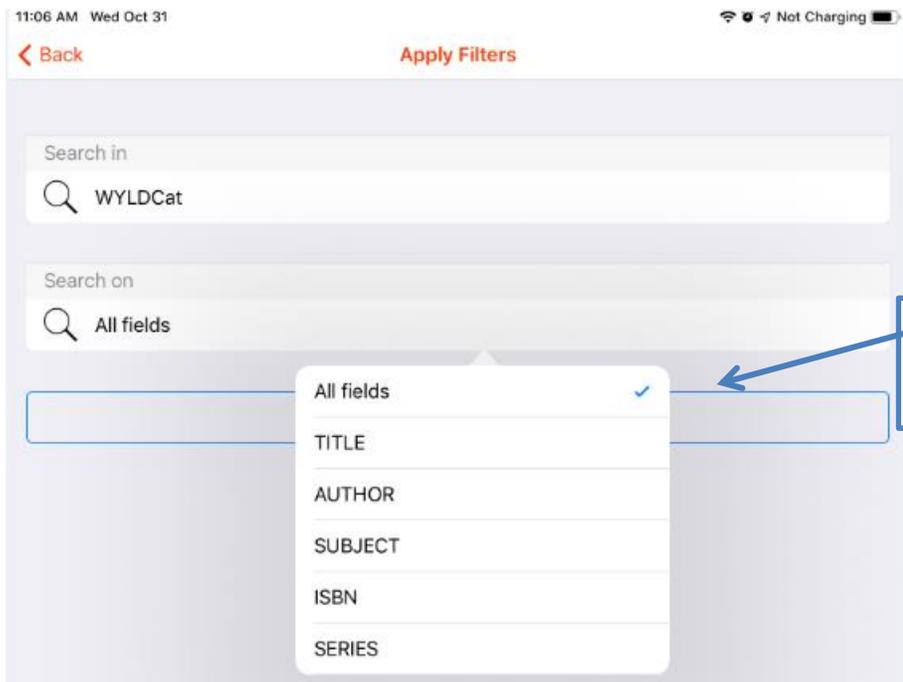


The Sweetwater app has item-level scoping. Therefore, the default search limit is just Sweetwater County Libraries. The default search target is WYLDCat.



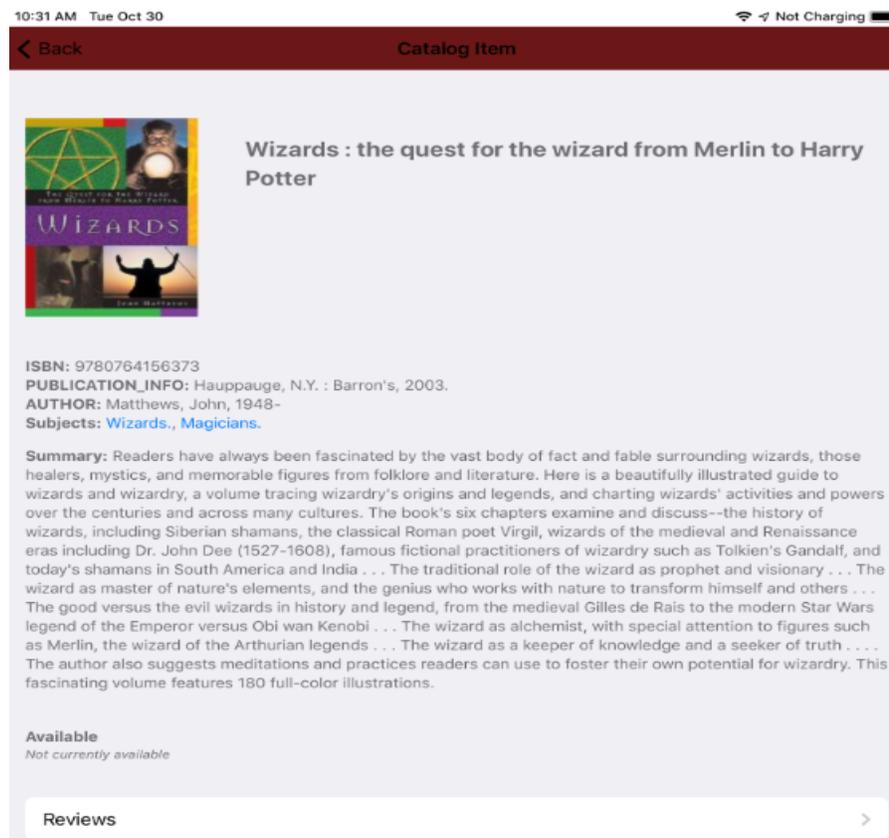
You can change the search target to Overdrive Consortium (digital items) or Everywhere, which searches both physical and digital items.





Known Issues:

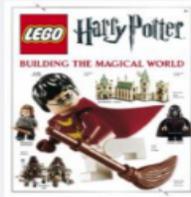
1. If an item has a shadowed location, such as DISCARD or LOST-ASSUM, and that is the only item on that title record, that title record displays in the search results list. **Example:**



2. Searching digital items may produce unrelated items in search results.
3. Place hold button is prominently displayed even when an item is available:

[Back](#)

Catalog Item



LEGO Harry Potter : building the magical world

[Place Hold](#)

ISBN: 9780756682576

ISBN: 9780756688875

PUBLICATION_INFO: New York : DK Pub., c2011.

AUTHOR: Dowsett, Elizabeth.

Subjects: Models and modelmaking -- Juvenile literature., LEGO toys -- Juvenile literature., Harry Potter films -- Juvenile literature., Potter, Harry (Fictitious character) -- Juvenile literature., Models and modelmaking., LEGO toys., Harry Potter films., Potter, Harry (Fictitious character)

Summary: The magic of Harry Potter and the fun of the LEGO® world, now in one incredible book! Since it was first introduced in 2001, LEGO® Harry Potter has been one of the LEGO Group's most popular themes. This incredible guide gives readers an up-close look at the bricks, constructions, and minifigures of the LEGO® Harry Potter universe - from Hogwarts Castle to Hagrid's hut. This all inclusive book wouldn't be complete without an exclusive LEGO® Harry Potter minifigure! Who will it be? You won't want to miss out on the exclusive interviews with the LEGO® Harry Potter team, and special sections allowing you to see, first-hand, how the bricks and figures come to be the toys we love today! The book will also feature a timeline that shows the evolution of the LEGO® Harry Potter construction sets, video game and board game.

Available:

Copies: 1

Sweetwater Co. - White Mtn Library

Juvenile Nonfiction

J 688.725 LEGO